



Substitute House Ambassadors Wanted – Danhostel Copenhagen City

Are you a people person who thrives in a fast-paced, international environment?

Do you want to work in a place where the world meets? A place where you welcome guests, shake drinks at the bar, and help out when the house is buzzing with events?

Danhostel Copenhagen City is currently looking for **substitute House Ambassadors** – to start as soon as possible.

More than just a job

As a House Ambassador, you are the heart, energy, and driving force of the hostel and the primary point of contact for our guests. You are an essential part of the "engine room," ensuring that all aspects of the house—from the reception desk and bar to event execution—run smoothly and professionally.

You won't just be stationed behind a desk. Your tasks alternate between the reception, café/bar, and events, and you will help create great experiences for guests from all over the world.

- Working hours are between morning and evening – night shifts may occur.
- We are active on social media, and we look for team members who are comfortable being part of the daily life we share with our community.

Your tasks

- Service in the café and bar – from morning coffee to evening drinks.
- Managing check-ins/outs and providing professional service via phone, email, and chat.
- Ensuring an efficient and welcoming guest experience – even when the pace is high.
- Assisting in the planning and practical execution of in-house events.
- Practical tasks and maintenance to ensure the house always looks inviting.
- Handling unforeseen situations with a calm and solution-oriented mindset.

Who are you?

You are over 18 years old and thrive in an environment where the pace varies and where you take an active role in making the day run smoothly.

We imagine that you:

- Have a natural calmness and can maintain an overview when the house is buzzing.
- Take ownership of your tasks – even when they aren't in the manual.
- Contributes positively to the team culture and the guest atmosphere.
- Are solution-oriented and see opportunities rather than limitations.
- Thrives with a high degree of responsibility and cross-functional teamwork.
- Is fluent in both **Danish and English** (written and spoken).
- Is comfortable participating in social media content.

Experience with PMS systems (specifically Picasso) and food safety/hygiene certification is an advantage, but not a requirement. We will provide thorough training from the start.

What can we offer?

- Lunch program.
- Staff discounts in the bar/café and on accommodation.
- Employee discounts with selected partners in the city.
- Several annual company events – both formal and informal.
- A workplace with high energy, responsibility, and variety.
- Freedom with responsibility and room to take initiative.

We work in an international environment with an open-minded and informal tone. With us, you get responsibility, trust, and the opportunity to develop alongside the house.

How to apply

Send your application and CV to job@cphhostel.dk. Please write "House Ambassador – Substitute" in the subject line.

We conduct interviews on an ongoing basis.

If you have any questions, feel free to contact:

Hostel Manager Jeanette Birkedal Phone: +45 33 11 85 85